

Measuring success - performance indicators for the Scrutiny Board 2016/2017

Target 1 – Critical Friend Challenge – to provide a constructive, robust and purposeful challenge to those responsible for policy development and decision-making		
Performance Indicator	Target 2016/17	How Monitored
% of items on the Work Programme taken from the Forward Plan / Cabinet Business Plans	33%	Quarterly
No. of reviews undertaken as a result of discussions with Cabinet Lead	2	Quarterly

Target 2 – To challenge Council policies and undertake reviews as appropriate		
Performance Indicator	Target 2016/17	How Monitored
No. of Policy / Service Reviews undertaken annually by each Panel / Board	1 by each Panel	Quarterly
% of recommendations accepted by Cabinet or Council	70%	Quarterly

Target 3 - To Complete Each Review Within Timescale and Monitor the Outcomes		
Performance Indicator	Target 2016/17	How Monitored
No. of reviews to be undertaken each year	5	Quarterly
% of reviews completed within the timescale of the project	80%	Quarterly
No. of meetings a Panel should hold for each review	4	Quarterly
% of reviews followed up	100%	Quarterly
% of recommendations accepted by Council or Cabinet which are implemented	100%	Quarterly

Target 4 - Reflecting the voice and concerns of the public and its communities		
Performance Indicator	Target 2016/17	How Monitored
% of reviews on the Work Programme suggested by the public or undertaken in response to issues raised through surveys, comments or complaints from the public	2%	Quarterly
No. of external people involved in the Scrutiny	2	Quarterly

process		
---------	--	--

Target 5 - Taking the lead and owning the Scrutiny process		
% of meetings attended by members (for which they were required to attend)	70%	Quarterly
% of members involved in training on scrutiny	60%	Quarterly
% of members that have a good awareness of the role of scrutiny and their role in the scrutiny process	50%	Annual Survey

Target 6 – To increase awareness and participation of Overview and Scrutiny by other stakeholders and the public		
No. of visits to the authority's Scrutiny web pages	200	Annual
No. of external reviews of outside organisations	1	Annual